INGENIOUS × nyalazone.ai

PARTNERSHIP MILESTONE

We're Officially a Nyalazone.ai Certified Partner!

We're proud to announce that Ingenious Business Services is now an official Nyalazone.ai Certified Partner, authorised to resell and support Nyalazone's Enterprise Platforms in South Africa. It's an exciting milestone for our team and a big step forward for the organisations we serve.

Certified Partner

Partner tier	**Bronze**
Authorisation	**Resell & Support**
Certificate ID	**NZ-P-0025**

Three powerful platforms, now available through Ingenious

From raw data to real customer impact, Nyalazone's Leggero platforms cover the whole journey.

LEGGERO DMAP

Data Management & Analytics Platform

Turn your data into clear, usable insight.

LEGGERO DDS

Dynamic Data Source Integration Suite

Connect data seamlessly across your sources and systems.

LEGGERO DCE

Digital Customer Engagement Platform

Power connected, responsive engagement with your customers.

Technology, backed by proven service excellence

Great customer experiences are what we do best. We manage the largest public sector restricted scheme's nationwide walk-in service centres: 18 offices across all nine provinces, serving members in all 11 official languages, with a consistent 97% Net Promoter Score. Our customer experience work was named runner-up for Overall CX Solution at the Client Experience Africa Awards 2024.

Now we're pairing that frontline experience with enterprise-grade technology. From understanding your operations to implementation and continuous improvement, we make sure these platforms don't just get installed. They get embraced.

Let's get started

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